



## Quality Assurance Statement

**Go Go Cleaning Ltd** has a policy to supply and install all goods and services to the highest standards.

It is our policy to do all that is reasonably practicable to:

- Ensure all work is completed to the highest standards
- To only supply goods from high quality sources
- To check all works, goods, and services for high standards before signing off to the client In particular, it is our policy to:
  - Have each job signed off by a supervisor or foreman before hand over to the client.
  - To have a formal complaints procedure in place, which is dealt with by the Managing Director to ensure customers receive the high standard of workmanship they expect
  - Purchase all goods and materials from reputable sources and check for quality before fitting
  - That agreed standards when contracts are exchanged are upheld in all elements of the works.
  - That the client must sign off on the standard of the work before full handover is made

**Go Go Cleaning Ltd pride themselves on the quality of their workmanship and finishes. All issues regarding quality are dealt with, and an amicable outcome reached within 14 days of a complaint being raised.**

**Name: Mohibul Husnain**

**Position: Director**

**Date : 13/03/2018**

Signed: *Mohibul Husnain*

Go Go Cleaning Ltd. The Old Chapel, 14 Fairview Drive, Redland, Bristol. BS6 6PH | T 0117 9441207 | F 0117 9441596 | E  
info@gogocleaning.com  
Company registered in England & Wales. Company No 6802415  
www.gogocleaning.com